

Transition of Care Guidelines & Information:

If you are in High Option Non-Medicare and transferring to Blue Cross PPO*

What's Available	What You Need to Do
<p>Preferred Provider Network: If you are currently accessing services from a physician or pharmacy within the Blue Cross network of providers, you can continue to access care in-network.</p> <p>Since both the High Option Non-Medicare and PPO are administered by Blue Cross, your account should transition seamlessly.</p> <p>If you are accessing non-network providers or pharmacies under High Option, your care can continue at the non-network benefit level under Blue Cross PPO</p>	<p>You don't need to do anything. Give your new Blue Cross PPO i.d. card to your provider when you access care after 1/1/08</p>
<p>Behavioral Health, Outpatient Care: If your outpatient behavioral health provider is in-network with Blue Cross but not a UBH provider, you may be able to continue with your current non-participating provider through UBH at the in-network benefit level until 6/30/08. You must have been receiving mental health or substance abuse outpatient services prior to 1/1/08 and extending in to 2008</p> <p>If you are accessing non-network providers through Blue Cross, your care can continue at the non-network benefit level through UBH</p>	<p>If receiving outpatient care, call UBH at 1-888-440-UCAL (8225) after November 1, 2007 or within the first 31 days of 2008 for a certification of the transition benefit.</p>
<p>Inpatient Care: If you are receiving inpatient mental health or substance abuse treatment from a behavioral health provider that is in-network with Blue Cross but not a UBH provider, you may be able to continue with your current non-participating provider through UBH at the in-network benefit level until discharge. You must have been receiving mental health or substance abuse inpatient services prior to 1/1/08 and extending in to 2008</p> <p>If you are accessing non-network facilities through Blue Cross, your care can continue at the non-network benefit level through UBH</p>	<p>Transfer of information will happen automatically; you don't need to do anything. UBH, the facility, and your current health plan will work together to ensure there is a smooth transition and coordination of care.</p>

* Note: This document is not a guarantee of benefits. It is a summary intended for communication purposes.